

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 0150NNKS

C A No. Applied for
Complaint No. 581/2024

In the matter of:

Rohit VashishtComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Jitender, Father of the complainant
2. Mr. Akash Swami, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

ORDER

Date of Hearing: 01st April, 2025

Date of Order: 04th April, 2025

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for new electricity connection at premises no. A-410, part of plot no. 410, Gali no. 1, Ganesh Nagar-2, Delhi-110092, vide request no. 8007222752. The application of complainant was rejected by Opposite Party (OP) BYPL on the pretext of, energy dues against CA no. 101025352 and 101020456. It is also his case that the dues claimed by OP are of one Baldev Raj who never resided in his

Attested True Copy premise.

Secretary
CGRF (BYPL)

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2. The respondent in reply briefly stated that the present complaint has been filed by the complainant seeking for new electricity connection at second floor of H.No. .A-410, part of plot no. 410, Gali no. 1, Ganesh Nagar-2, Delhi-110092, vide request no. 8007222752. The application of the new connection was rejected on account of same site energy dues against CA no. 101020456 and the complainant's pro-rata share of pending dues comes to the tune of Rs. 7493/-.
3. In rejoinder to the reply denying OP's allegation reiterating his claim the complainant stated that he there are seven individual houses with same house numbers in two galis. Gali no. 1 and Gali no.2 and 16 meters are installed in all houses. Both bills have incomplete address and do not mention gali no. in the address. He purchased house on 05.09.2007. OP has demanded dues of two disconnected connections and both the connections were installed after he purchased the property in the year 2007. The connection in the name of Kawaljit Mehta was installed on May 2010 and second meter in the name of Baldev Raj was also installed after purchase of his property. Therefore, he is not liable to pay the said dues and he is willing to pay the dues pertaining to his property, if any.
4. Arguments of both the parties are heard.
5. From the narration of facts and material placed before us we find that the new connection application of the complainant was rejected by OP on grounds of pending energy dues and OP has raised pro-rata share to the complainant amounting to Rs. 7493/- . It is admitted fact that there are seven properties of same address and the complainant is owner of one building. The said building already have two electricity connections one in the name of father of the complainant and other in the name of mother of the complainant.

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It shows that the entire building is owned by the complainant and his family. The OP has only claimed pro-rata dues of connection in the name of Kawaljit Mehta. The pending bill amount is divided into seven equal shares and one share is to be paid by the complainant as out of seven buildings of same address one building is owned by him.

6. Therefore, we are of considered opinion that the pro-rata share raised by OP for release of new electricity connection is correct and payable by the complainant. OP has not given benefit of LPSC. Thus, OP is directed to waive off entire LPSC amount from the bill amount and raise a fresh pro-rata bill to the complainant.

ORDER

Complaint is partially allowed. Respondent is directed to release the new connection applied by complainant vide application no. 8007222752 at premises no. A-410, part of plot no. 410, Gali no. 1, Ganesh Nagar-2, Delhi-110092, after payment of revised pro-rata bill raised by OP and completion of all other commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

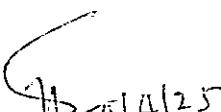
The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S. SOHAL)
MEMBER

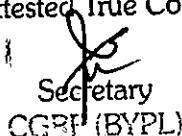

(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN) 4/25
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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CGRP (BYPL)